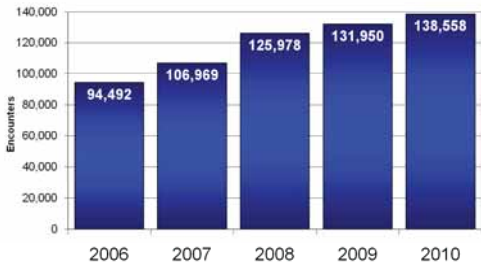
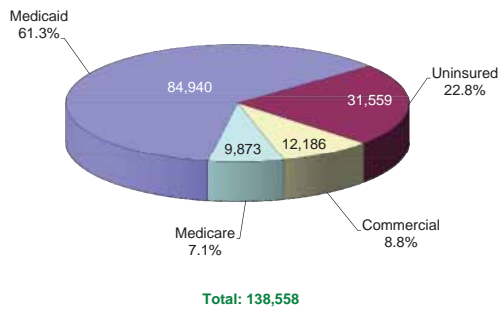




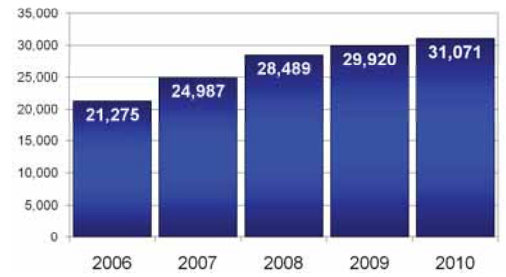
**Family Health Center of Battle Creek
Historical Patient Encounters
2006 - 2010**



**Family Health Center of Battle Creek
2010 Total Encounters by Payor Source**



**Family Health Center of Battle Creek
Patients
2006 - 2010**



Community Involvement Throughout Calhoun County:

United Way of Greater Battle Creek Annual Fundraising Campaign • W.K. Kellogg Foundation • Battle Creek Community Foundation • Kellogg Company • Post Foods • Comerica • Summit Pointe • Allegra of Battle Creek • Battle Creek Area Association of Realtors • Regional Health Alliance • Battle Creek Health System • Oaklawn Hospital • Homeless Coalition of Greater Battle Creek & Calhoun County • Calhoun County Senior Millage • Calhoun County Fair • Albion's Annual Back-to-School Celebration • Albion's Annual Festival of the Forks • Albion's Healthy Baby Fair • Harrington School Carnival • Marshall Senior Health Fair • Tekonsha Durham Park Celebration • Convoy of Hope • Project Connect Homeless Health Fair • Latino/Hispanic Community Project Health Fair • Community Prayer Breakfast • Calhoun County Infant Safe Sleep Coalition • Battle Creek Kiwanis • Crib Project • Maternal & Infant Health Symposium • Calhoun County Cancer Coalition • 5th District Medical Response Coalition • Y Center • Albion Health & Wellness Action Team • Albion Health Care Alliance • The Coordinating Council • Fetal Infant Mortality Review Board • Battle Creek & Albion Rotary Clubs • Battle Creek & Albion Chambers of Commerce • Community HealthCare Connections • Calhoun County Public Health Department • Southwest Regional Rehabilitation Center • Senior Health Partners • Nonprofit Alliance • Integrated Health Partners • Lifespan Advisory Committee • Healthcare Leadership Forum • Family Resource Center- Ann J. Kellogg • Freedom School Advisory Board • Cover the Uninsured • City of Battle Creek Community Development Advisory Council • Calhoun County Emergency Preparedness Task Force • Albion Wildcats Wellness Center • National Stand Down for Veterans • Family Resource Center – Ann J. Kellogg

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Family Health Center of Battle Creek

2010 Annual Report

Our Mission

At the Family Health Center, we provide quality health care with the belief that all individuals have the right to considerate service at all times with recognition of their personal dignity.

To YOU from Family Health Center President/CEO, Dr. A.J. Jones



At last! The Family Health Center (FHC) Battle Creek building/renovation project is FINISHED! To quote famous architect Frank Lloyd Wright, "The space within becomes the reality of the building." For FHC, the "reality" of the entire project is **YOU**, our patients - **all about YOU** and **for YOU**. We've included some photos (see bottom of page) showing some of the project's progress. A portrait of the finished product is on the back (top) of this report. The Battle Creek site has expanded its service delivery area to include 28,000 square feet of new space and 17,000 square feet of renovated space, and the Center currently employs almost 250 staff members.

In 2010, FHC's monthly average of new patients was 690, of whom almost 91% had either Medicaid coverage or no medical insurance at all. The Center delivered 138,558 health care services, including 445 babies delivered by FHC physicians, for a total of 31,071 individuals. This means that despite having areas of the building closed at times for construction purposes, the Center provided more than 6,600 more services for almost 1,200 more people than in 2009! (See service graphs on the back.)

In the new Dental area, now at a ground floor level, the number of dental chairs was expanded from 10 to 20. State-of-the-art digital dental x-rays are now used in the new area, and FHC introduced a "brushing station", shown in the photo, where youngsters are instructed in proper tooth brushing and good oral health practices. The portable dentistry program stayed "on the road" in Calhoun County schools, seeing over 2,600 school-age children in 2010.



Another addition, to "what's new" at FHC, is the fresh green-grocer type of foods made available in the Center's lobby twice each week on a first-come-first-served basis. (See photo.) During the hot summer months FHC offered water to patients, and during the cooler months hot beverages were made available.

The Reach Out and Read/Health and Early Literacy program, which slowed down a bit during the heaviest construction, still managed to distribute 10,000 books to youngsters visiting the Center in 2010. FHC was visited by several book personalities such as Curious George, Madeline and Clifford the Red Dog, along with guest readers.



Along with the construction, FHC and staff managed to involve the Center in many wonderful community partnerships and projects. Be sure to look over the lengthy list on the back of this report.

For 2011, there are no signs of FHC slowing its involvement and activities in, with and for the communities it serves. You will be hearing more about the Center's forward thinking and development in the area of electronic medical and dental records; upgrades to our patient management systems for better, more comprehensive and efficient delivery of services; looking at ways to increase access to health care services and meeting the needs of our patients.

I cannot emphasize strongly enough the commitment FHC has to **YOU**. Please take the opportunity to see the Albion and Battle Creek sites and talk with staff. If YOU need our services - or if you know someone who might - or if you have questions about the Center, feel free to give us a call. Our website has a lot of good information on it too - look us up at www.fhc.bc.org. We heartily welcome your visit.

Always promoting health care,

A .J. Jones, ND

